



Financial Assistance is Available to our Patients Should You Be Unable to Pay Your Bill

Pennsylvania Psychiatric Institute (PPI) knows that some people cannot pay for all or part of their healthcare services. It is PPI's policy to provide needed psychiatric care to all patients in spite of their ability to pay. To do with, we have a policy for financial aid to help those who qualify. Our policy applies to all patients who want to take part in the process to determine their ability to pay for services. We will do this in a way that maintains each person's right to dignity and privacy.

Charity Care means to receive free care. Patients may receive charity care if they have a family income below 250% of the Federal Poverty Level.

Financial Assistance means to receive care at a discounted rate. Our patients may qualify for financial assistance if they are uninsured or underinsured for medically necessary services. The financial assistance guidelines for PPI are as follows:

Percent of Federal Poverty Level	Discount Category	Discount Percent
0 – 250%	Charity Care (Free)	100%
251% - 300%	Financial Assistance (Discounted)	80%
301% - 400%	Financial Assistance (Discounted)	60%

All patients who tell us they cannot pay for services, must apply for Medical Assistance or insurance through HealthCare.gov. PPI offers a free service to assist our patients with the Medical Assistance and HealthCare.gov application.

Patients eligible for financial assistance will be charged the same for medically necessary services as those patients covered by health insurance are charged. Charity care and/or financial assistance may not be offered to our patients with sufficient funds available to pay for services if using those funds would not cause undue hardship.

How can you get more information or a copy of the Financial Assistance Policy?

1. Call our Patient Financial Services Department Toll Free at 1-866-850-9275.
2. Print or download a copy of the PPI Financial Assistance Policy at www.ppimhs.org. Select Patient and Visitors/Patient Billing Information.
3. Request a paper application by writing us at:

Pennsylvania Psychiatric Institute
P. O. Box 826933
Philadelphia, PA 19182-6933

Our application process involves completing the application and submitting all required documentation to PPI for processing. We will notify you of your determination by letter within 30 days of receipt of your application.