



Financial Assistance for Pennsylvania Psychiatric Institute patients – Plain Language

Pennsylvania Psychiatric Institute (PPI) knows that some people cannot pay for all or part of their healthcare services. It is PPI's policy to provide needed psychiatric care to all patients in spite of their ability to pay. To do this we have a policy for financial aid to help those who qualify. Our policy applies to all patients who want to take part in the process to determine their ability to pay for services. We will do this in a way that maintains each person's right to dignity and privacy.

If you have questions about this help please call PPI's Patient Financial Services Customer Service Line at 1-855-797-4226.

All patients who tell us they cannot pay can take part in a process to see if they are eligible for the Medical Assistance Program under our Financial Assistance Policy.

1. All who apply will be treated without prejudice and without discrimination.
2. All patient income and qualifying patient family income will be included when deciding if the patient qualifies for Financial Assistance.

How can you get more information or a copy of the Financial Assistance Policy?

1. Print or download a copy of the PPI Financial Assistance Policy.
2. Contact PPI's Patient Financial Services Customer Service Line 1-855-797-4226.
3. Complete an application - Proof of residency, income and dependents will be required for application.

Disclaimer Statement:

Our policy is intended to provide a description of recommended courses of action to comply with all federal, state and local statutory or regulatory requirements. We recognize that there may be specific circumstances, not contemplated by laws or regulatory requirements that make compliance inappropriate.